

## How to Install RedAnt on a Workstation

1. Turn off UAC (user account control) in Windows Vista and 7. To do this open control panel and select users. In Vista remove the UAC option, in Windows 7 slide the UAC control bar to NONE.
2. Open My Computer / Computer from the Desktop or Start menu.
3. In the Address Bar at the top of the window type [\\servername](#) .The 'servername' is the name of the computer or file server where RedAnt is running.
4. From the list of shared folders press your right mouse button on the folder called 'RedAnt' and from the drop down menu select 'map network drive'. Select drive R from the list followed by OK - This may be a different drive letter – check other workstations to verify the RedAnt drive letter from the My Computer / Computer window.
5. A window should now open showing the contents of the new mapped drive. If this does not happen double click the new drive letter assigned in the My Computer / Computer window.
6. Double click the 'Install' or 'WPCSInstall' folder.
7. Double click the 'RedAnt Workstation Install' or 'Setup' folder.
8. If there is a sub folder called 'New Install' then double click it to open.
9. Double click the 'Setup.exe' file. This is the RedAnt program installer. Do not change any settings and follow the on-screen prompts. On completion it may require a computer restart. **DO NOT DO THIS NOW.**
10. Go back up to the 'Install' or 'WPCSInstall' folder and 'double click' the CrystalXI folder. Double click the CrystalReportsXIRuntime.exe file. Select 'next' for all prompts. At the end of the installation the program may ask for the location of an msi file – select cancel – the crystal runtimes have installed irrespective of the message shown.
11. This now concludes the program installations. If at any time the programs required a restart of your computer then do this now.
12. From My Computer / Computer window select the RedAnt drive letter followed by the 'Install' or 'WPCSInstall' Folder. In here you will see the RedAnt (WPCS.exe) and the 'DataCollection.exe' program icons. In turn right click each one and then from the menu select 'Send To', 'Desktop Create Shortcut'. Do not copy these programs to your desktop as they will not be updated when you receive program updates to your system and will cause program malfunction.
13. From the same folder there is a text file called 'RedAntPCS.txt'. The icon picture will be that of a text document. Copy this file into the RedAntPCS folder on your C Drive. Overwrite the existing file if prompted.
14. Go back up to the 'Install' or 'WPCSInstall' folder and select the 'SQL2005' or SQL2008 folder. For SQL2005 select SQLNCLI for a 32 bit operating system OR SQLNCLI\_x64 for a 64 bit operating

system. For SQL2008 select SQLNCLI2008x86 for a 32 bit operating system OR SQLNCLI2008x64 for a 64 bit operating system. In all cases follow the on screen prompts.

15. In the RedAnt Install / WPCSInstall folder create a shortcut to 'Support.exe' and add it to your desktop. This is a link to our remote support desk.
16. If you are using Windows Vista or Windows 7 then you will need to initially run/start the RedAnt Program as an Administrator. To do this, right click the RedAnt Icon on your desktop and select 'Run as Administrator'. Failure to do this will stop critical program controls from registering correctly. For Windows XP double click the RedAnt shortcut on your desktop. You may rename this icon to RedAnt if you like. If the installation was successful then you should be able to login. Accept any licence agreements and licence keys. RedAnt will also install / update and register some new software controls. Select OK to continue. If you did start RedAnt as an Administrator and all the registrations were successful then you only need to double click the icon in future. If this is a new installation then you may receive a 'Grace Login' message. Email [support@redantsoftware.co.uk](mailto:support@redantsoftware.co.uk) as ask this to be cleared.
17. There are 2 final programs to install. From the RedAnt install folder double click the 'Adobe' folder. In here double click 'AdbeRdr910\_en\_US\_Std.exe' to install Adobe Reader Version 9. Instead of version 9 there may be an updated version 10 (X). Install this instead if available. If either of these is not shown then go to [www.adobe.com](http://www.adobe.com) and download Acrobat Reader 10 and install it. Once you have installed Adobe Reader then double click the icon on your desktop and accept the licence agreement. **Failure to do this will cause RedAnt to hang when displaying documents.**
18. Finally, locate the 'SolidWorks' folder under in the 'Install' or 'WPCSInstall' folder and double click 'eDrawingsFullEnglish.exe'. This will now install E Drawings 2010. Once SolidWorks has been installed then run the software from the newly created desktop icon at least three consecutive times until the 'Register' option does not appear. **This step is required otherwise RedAnt will fail to run correctly and hang up waiting for the user to register the software.**

**DO NOT BE TEMPTED to upgrade or use any older or newer versions of Adobe or SolidWorks until they have been tested by us. At the time of writing this document, Adobe X (ten) is working with RedAnt but has not been fully tested.**